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Zeeko SignalShield User Manual



Protected innovative design



Signal Blocking:

Blocks phone, Wi-Fi,
Bluetooth, GPS



Fire Protection:

External and battery
fire-safe



Military-Grade Fabric:
for rugged durability



Zeeko Safe Locking System:

Secure, tamper-proof
locking



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USER INSTRUCTIONS

Placing the Phone in the Pouch

Step 1



Ensure the phone is on silent mode or turned off to save the battery.

Step 2

Squeeze the sides of the pouch to open the pouch.



Step 3



Press the centre button on the Zeeko Safe Lock System **to secure the pouch.**

*Use approximately 25 newtons of force, similar to the pressure used when pushing down on a stapler to staple a few sheets of paper.

Step 4



Verify that the lock is engaged by **gently pulling the flap.**



Step 5



Keep pouches stored in **designated areas** during school hours.



WALL MOUNTED UNLOCKING DEVICE

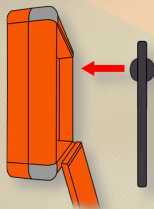
Unlocking the Pouch

Step 1



Open the wall-mounted unlocking device to expose the embedded magnet.

Step 2



Hold the pouch perpendicular to the magnet. The pouch should be in a vertical position so that the lock aligns directly over the centre of the magnet.



Step 3



While holding the pouch firmly against the magnet, **press the centre button of the Zeeko Safe Lock System** to disengage the lock and open the pouch. (Apply approximately 25 newtons of force to the button).

Step 4

Once unlocked, carefully remove the phone from the pouch.



HANDHELD UNLOCKING DEVICE

Unlocking the Pouch

Step 1



Step 2



Step 3



Apply firm pressure (approx. 25 newtons) by pressing down on the centre button of the lock while it is in contact with the magnet. The lock will disengage, allowing the pouch to open.

Making or Receiving a Phone Call in School

If you **need to make or receive phone calls during school hours**, please use the school's designated phone number, reception, or follow the local policy as applicable.



WARNINGS

WARNING: Situational Awareness - Stay alert while unlocking



Be aware of your surroundings when unlocking and taking the phone from the pouch.

If walking, watch out for hazards such as people and cars to ensure safe use.

WARNING: Fire Hazard - Do not charge inside the pouch

To prevent overheating and potential fire risks, **never charge your phone while it is inside the Zeeko Phone Blocking Pouch**. Charging within the pouch can cause heat to become trapped, leading to excessive temperature buildup.

Failure to follow this warning may result in **device damage, burns, or fire hazard**.



Always remove your phone from the pouch **before charging**.

Do not place a recently charged or overheated phone inside the pouch. Follow all safety guidelines provided.



WARNING: Strong Magnet - Pinch hazard

The Zeeko Unlocking Device has a **strong magnet** that can **pull metal objects quickly**, which may **trap fingers** and cause injury.

Do not touch or play with the magnet. Only use the pouch as instructed.

The Magnet is not a toy and should not be removed from the unlocking device.



WARNING: Magnetic Interference Hazard



The strong magnet in the unlocking mechanism **may erase data from magnetic cards** (e.g., credit cards, key cards) and interfere with phone components if placed too close.

To avoid damage:

- **Keep magnetic cards away** from the Unlocking Device.
- **Ensure your phone remains at the bottom of the pouch** while unlocking.
- Failure to follow these precautions may result in **loss of data, phone malfunction, or card deactivation**.



WARNING: Sharp Point Hazard

To Prevent Injury:

- **Do not force open or tamper** with the locking mechanism.
- **Keep out of reach of children** — this pouch is for responsible use only.
- **Inspect before use** — check for any visible damage or pin exposure.
- **Discontinue use immediately** if any part appears compromised and contact Zeeko Support.

Failure to follow these precautions may result in injury. Always manage with care and use as instructed.

MAINTENANCE INSTRUCTIONS

Wipe with a **damp cloth** and mild soap.

Do not expose to **harsh cleaning agents**.



Inspection:

- Check for **wear and tear** (e.g., damaged stitching, loose locks).
- Replace pouches with **compromised integrity**.



TROUBLESHOOTING INSTRUCTIONS

Issue	Possible Cause	Solution
Pouch will not lock	Misaligned mechanism	Ensure the flap is properly positioned before locking
Lock is stuck	Dirt or obstruction	Clean the lock area with a dry cloth
Pouch is damaged	Excessive force applied	Replace with a new pouch
Pouch will not unlock	Excessive force when locking the pouch	Ensure the lock is correctly positioned over the magnet and apply greater downward pressure , approximately 30-50 newtons
Pouch will not unlock	Zeeko Safe Lock System incorrectly positioned against the unlocking magnet	Hold the pouch perpendicular to the magnet and position the rear of the Zeeko Safe Lock System to the centre of the unlocking system

These instructions help ensure proper use, safety, and longevity of the Zeeko Phone Blocking Pouch.

REPAIR

Repair Instructions for the Zeeko Phone Blocking Pouch

Stitching Becomes Undone:

- Use a strong, durable thread (e.g., nylon or polyester) to hand-stitch the undone seam securely.
- If the damage is extensive, take the pouch to a professional tailor or sewer for reinforcement.
- Ensure all stitches are tight and secure to maintain the pouch's integrity.



Pin in the Lock Mechanism Gets Bent:

- Carefully use a pair of pliers to gently straighten the bent pin.
- Avoid excessive force, as this may weaken the mechanism.
- If the pin remains misaligned or broken, contact Zeeko customer support for a replacement.



Outer Layer Gets Torn:

For small tears, apply a **fabric repair adhesive** or a patch made of similar material to reinforce the area. Patches available from Zeeko.

For larger tears, stitch the damaged section using **heavy-duty thread** or take it to a professional for repair.



Avoid using the pouch until it is fully repaired to prevent further damage.

For any considerable damage that affects the pouch's function, contact Zeeko Support for guidance or replacement options.

TRAINING

To learn more about the Zeeko Phone Blocking Pouch go to www.zeeko.ie or contact Zeeko at **01-9060291** to book your training session.



STORAGE AND HANDLING

Storage and Handling Instructions for the Zeeko Phone Blocking Pouch

For Schools – Before Distributing Pouches to Students:

Assign Storage Areas:

- Store unused pouches in a secure, **dry, and cool location**, away from direct sunlight and heat sources.
- Keep pouches organised by class or student groups to facilitate distribution.

Inspection and Preparation:

- Before handing out pouches, check each one for any **visible damage, stitching issues, or lock malfunctions**.
- Ensure that all locks and mechanisms function properly before distribution.



Inform Students on Proper Use:



Conduct a short **orientation session** explaining how to use and care for the pouch.

Reinforce key safety messages, including not charging phones inside the pouch.

Labelling and Assignment:



If required, assign pouches to individual students by **labelling them with their names** or student IDs in the silver box on the front of the pouch.

- Keep a record of pouch assignments to track which student has each pouch.



For Students – Daily Use and Storage:

Proper Use During School Hours:



Always store your phone inside the pouch as instructed.

Do not tamper with the locking mechanism or attempt to force it open.

Handle the pouch with care **to avoid bending or damaging the lock pin.**

Safe Storage When Not in Use:



Keep your pouch **in your school bag or a designated storage area** when not in use.

Avoid placing heavy items on top of the pouch, as this could damage the locking mechanism.

After School Handling:

- Once unlocking is permitted, **store the pouch safely** to prevent loss or damage.
- If you notice any issues (e.g., torn fabric, loose stitching, or a bent pin), **report it to a teacher immediately.**



END-OF-LIFE DISPOSAL AND RECYCLING INSTRUCTIONS

When the Zeeko Phone Blocking Pouch reaches the end of its lifespan, follow these guidelines for responsible disposal and recycling:

Cordura Fabric:

- Check local textile recycling facilities that accept Cordura or nylon-based materials.
- If no recycling options are available, consider repurposing the fabric for other uses.



Neoprene:

- Neoprene is not biodegradable but can be repurposed for insulation or padding.
- Some specialty recycling programs accept neoprene for processing into secondary products.

Faraday Material:

- Due to its specialised conductive properties, consult electronic waste recycling centres for disposal.
- Avoid mixing with general waste, as improper disposal may lead to environmental contamination.

ABS Lock:

- ABS plastic is recyclable; check local recycling codes to determine proper disposal.
- If the lock is still functional, consider removing and reusing it for other security applications.

Stainless Steel Lock Pin:

- Stainless steel is fully recyclable and can be taken to a metal recycling centre.
- Ensure the pin is separated from the rest of the pouch before disposal.

By following these guidelines, users can ensure environmentally responsible disposal of the Zeeko Phone Blocking Pouch components.



SUPPORT

For further support, contact Zeeko at **support@zeeko.ie** or call **01-9696708**.



EU COMPLIANCE

Zeeko hereby declares that the phone blocking pouch is in compliance with **EU2023/988 General Product Safety Regulation**. A copy of the Declaration of Compliance is available from Zeeko, NovaUCD, University College Dublin, Belfield Innovation Park, Belfield, Dublin 4, Ireland, D04 V2P1.

WARRANTY

Product Warranty Agreement

Note* At any time during the 2 year warranty period a full refund will be offered due to faults with the product

1. Introduction

This warranty ("Warranty") is provided by Caraglass Ltd T/A Zeeko ("the Company") to all schools ("the School(s)") that purchase mobile phone security pouches and unlocking devices ("the Products") from the Company. This Warranty outlines the terms and conditions under which the Company guarantees the quality, performance, and delivery of its Products.

2. Warranty Coverage

The Company warrants that all Products supplied to Schools will:

- Be free from material defects in workmanship and materials for a period of two (2) years from the date of delivery.
- Conform to the specifications outlined in the purchase agreement.
- Be fit for the intended purpose.



3. Defective Goods Handling at Delivery

In the event that any Product is found to be defective upon delivery:

- The School must notify the Company in writing, identifying the defect.
- The Company will arrange for the defective Product to be collected within two (2) working days of notification at the Companies' cost.
- The Company will replace the defective Product or provide a full refund of the purchase price at no additional cost to the school. A new two-year warranty period will apply to the replaced Product.

4. Returns and Refund Policy

At any time during the warranty period the Company will accept returns and repair, replace or provide a full refund under the following conditions:

- The Product is found to be faulty or was incorrectly supplied.
- The Company will cover the cost of return shipping for faulty or incorrect Products.
- A new two-year warranty period will apply to the replaced Product.

In cases of School error, returns will be accepted subject to reasonable conditions agreed upon between the Company and the School.

- Where the return is agreed, there will be no cost to the school for return.

5. Exclusions

This Warranty does not cover:

- Damage resulting from misuse, abuse, or accidents.
- Normal wear and tear due to regular use.
- Modifications or repairs not authorized by the Company.

6. Limitation of Liability

The Company's liability under this Warranty is limited to the repair or replacement of defective Products or a refund of the purchase price. The Company is not liable for any indirect, incidental, or consequential damages arising from the use or inability to use the Products.



7. Claims Process

To make a warranty claim, Schools must:

- Provide proof of purchase.
- Submit a written claim detailing the defect to Caraglass Ltd T/A Zeeko.
- Cooperate with the Company to facilitate inspection, collection, and replacement of the product.







ZEEKO

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