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Zeeko Wall Mounted Unlocking Device - User Manual



Protected innovative
design



Signal Blocking:

Blocks phone, Wi-Fi,
Bluetooth, GPS



Fire Protection:

External and battery
fire-safe



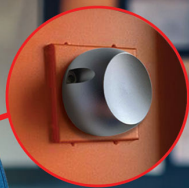
Military-Grade Fabric:

for rugged durability



**Zeeko Safe Locking
System:**

Secure, tamper-proof
locking



Jan 2026

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INSTALLATION INSTRUCTIONS

For Unlocking Device Installation

Select an Appropriate Location:

- Choose a secure, easily accessible location for staff and students.
- Avoid placement near high-traffic areas to reduce collision risks.
- Position the box at eye level or in a clearly marked, designated area to enhance visibility and prevent accidental collisions.
- Ensure the surrounding area has sufficient lighting and is free from obstructions that could lead to tripping or unintended impact.
- The Unlocking Device contains a built-in magnet. Keep the box at a safe distance from magnetic-sensitive devices, credit cards, and electronics to prevent interference or data loss caused by the strong magnetic field.
- Install the box on a non-metallic surface to avoid unintended magnetic interference and ensure smooth operation.



Mounting the Unlocking Device:

- Attach securely to a wall using provided screws and wall plugs.
- Ensure a stable surface to prevent accidental falls.



- For vertical mounting, confirm the wall can support the weight of the box.

Final Checks:

- Confirm that the box is secure and level.
- Test the locking and unlocking mechanism before use.

USER INSTRUCTIONS

Basic Explanation

- The lock consists of a keyhole, dials, and knob.
- The combination dials control the locking mechanism.
- The key can be used as an alternative unlocking method.

How to Set the Code

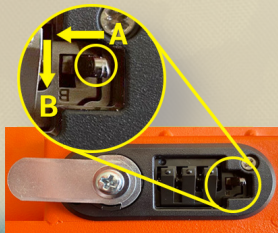
1. Open the Box

- Align the dials to the default 0-0-0 (or your last known combination).
- Rotate the knob to the "open" position as indicated in the illustration.
- Open the door to the Unlocking Device, to gain access to the back to the combination lock.



2. Set the Lock to put in New Code

- Move the lever from the 'A' position to the 'B' position as shown in the illustration.



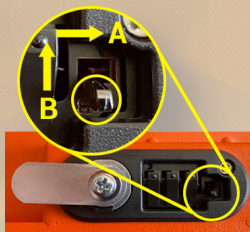
3. Set a New Code

- Rotate the dials to your desired combination (e.g., 4-9-0).



4. Confirm the New Code

- Move the lever from the 'B' position to the 'A' position as shown in the illustration.
- Your new combination is now set.

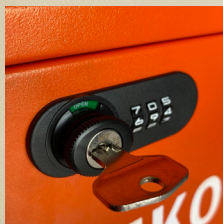


How to Retrieve a Forgotten Code

1. Access the Internal Reset Mechanism

- If you forget the combination code, open the lock with the key.
- Locate the internal reset mechanism.

Note: The key cannot be removed from the lock while it is in the open position. The key is intended for emergency access only. Under normal circumstances, the lock should be opened using the three-digit code.



2. Find the Code

- Press the lever, see the (Illustration A) and at the same time, rotate the corresponding dial (Illustration B).
- When the correct numbers are aligned, the lock will release.

Illustration B



Illustration A



Important Notes:

- Keep this manual safe in case you need to reset or retrieve your combination.
- Ensure the new code is properly set before locking the mechanism.
- If you experience difficulties, refer to the key method for emergency access.

WARNINGS

Warning: Finger Entrapment Hazard

Keep the Unlocking Device out of reach of children before it is mounted on a wall. The box has two openings on the back, approximately 10mm in diameter, which could pose a **finger entrapment hazard**. Ensure it is placed in a **secure staff-only area** to prevent accidental access by younger children before installation.



Warning: Pinch Hazard – Strong Magnetic Field

The Zeeko Unlocking Device contains a **high-strength magnet**, which can **forcefully attract ferromagnetic objects** from a short distance (6mm-8mm). This may present a **pinching hazard**, particularly if children attempt to handle or remove the magnet.

The Zeeko Unlocking Device has a **strong magnet** that can **pull metal objects quickly**, which may **trap fingers** and cause injury.

Do not touch or play with the magnet. Only use the pouch as instructed.

The Magnet is not a toy and should not be removed from the unlocking device.



To reduce this risk:

- **Keep the magnet out of children's reach.**
- **Securely install** the magnet in a **fixed location** to prevent movement.
- **Avoid placing hands or fingers** near the magnet's attraction zone.
- **Follow all installation and safety instructions** carefully.



Warning: Magnetic Interference Hazard

The strong magnet in the unlocking mechanism may erase data from magnetic cards (e.g., credit cards, key cards) and interfere with phone components if placed too close.



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To avoid damage:

- **Keep magnetic cards away** from the Unlocking Device Security Lock.
- **Ensure your phone remains at the bottom of the pouch** while unlocking.
- **Do not place the pouch near electronic devices** that may be affected by strong magnetic fields.

Failure to follow these precautions may result in **loss of data, phone malfunction, or card deactivation.**



MAINTENANCE INSTRUCTIONS

Surface Cleaning:

- Use a **dry cloth** to wipe off dust and dirt.
- Avoid **chemical cleaners** that may damage the finish.



Lock Mechanism Maintenance on Unlocking Device:

- Test the lock **monthly** for smooth operation.
- Lubricate the **locking mechanism** if it becomes stiff.

TROUBLE SHOOTING INSTRUCTIONS

Issue	Possible Cause	Solution
Box does not open	Lock misalignment	Ensure the box is installed correctly and level.
Unlocking Device does not release lock	Weak magnet or incorrect positioning	Adjust pouch placement near Unlocking Device.
Unlocking Device is unstable	improper mounting	Reinforce installation with additional fixings.



REPAIR INSTRUCTIONS

Introduction

The Unlocking Device is an integral part of the Zeeko Phone Blocking Pouch system, used to store mobile phones securely in schools. If the Unlocking Device experiences operational issues, follow these steps for troubleshooting and repair.

Safety Precautions

- Use only authorised replacement parts and tools to maintain compliance with safety regulations.

Common Issues and Solutions

Box Not Unlocking

Check the Key or Code

- Verify if the correct key is being used.
- If using the combination lock, confirm the correct sequence.

Inspect the Lock Mechanism

- If the lock is stuck, apply a small amount of graphite lubricant into the keyhole.
- Check for debris blocking the lock and clean if necessary.

Manually Override the Lock

- If the lock fails, use an authorised master key or override tool to release the mechanism.

The Box Does Not Close Securely

Inspect the Latching Mechanism

- Check if any foreign objects are obstructing the latch.
- Remove dust or debris using a dry cloth or compressed air.

Replace Damaged Components

- If the latch is bent or broken, replace it with an authorised replacement part.



Magnetic Unlocking System Not Functioning

Verify Magnet Positioning

- Ensure that the magnet housing is correctly aligned.
- If loose, secure it back by tightening.

Check for External Magnetic Interference

- Keep metal objects away from the magnet housing.
- If there is interference, reposition the Unlocking Device to a different location.

Replace Faulty Magnet

- If the magnet has lost strength, replace it with an authorised replacement part from Zeeko.

Structural Damage to the Box

Inspect for Cracks or Dents

- If the box is dented but still functional, use a rubber mallet to gently reshape it.
- If there are cracks, consider replacing the entire unit for security reasons.

Check the Hinges

- If the hinges are loose, tighten the screws or replace them.
- Apply a lubricant to prevent rusting.

Prevention Maintenance

- **Weekly Checks:** Inspect locks, latches, and hinges for wear.
- **Cleaning Routine:** Wipe down the Unlocking Device with a damp cloth to prevent dust build-up.



TRAINING

To learn more about the Zeeko Phone Blocking Pouch go to **www.zeeko.ie** or contact Zeeko at **01-9060291** to book your training session.



STORAGE AND HANDLING

Storage Conditions

- Store the Unlocking Device in a dry, well-ventilated area away from direct sunlight and extreme temperatures.
- Keep the Unlocking Device in a locked storage area prior to installation to prevent unauthorised access.

Handling Guidelines

- Avoid dropping or placing heavy objects on the Unlocking Device to prevent structural damage.
- When transporting, use protective padding to minimise the risk of dents or scratches.



END-OF-LIFE DISPOSAL AND RECYCLING

Metal Components

- Can be recycled at metal recycling facilities.

Magnet Components

- **Ferrite Magnets:** Can often be recycled as general ferrous material at scrap metal facilities.



Disposal Guidelines

- **Separate magnetic materials** from other components to ensure proper processing.
- **Avoid incineration** of any magnet.
- **Repurpose where possible** - magnets can often be reused in various applications, such as DIY projects, educational kits, or new products.

SUPPORT

For further support, contact Zeeko at support@zeeko.ie or call **01-9696708**.



EU COMPLIANCE

Zeeko hereby declares that Unlocking Device is in compliance with **EU2023/988 General Product Safety Regulation**. A copy of the Declaration of Compliance is available from Zeeko, NovaUCD, University College Dublin, Belfield Innovation Park, Belfield, Dublin 4, Ireland, D04 V2P1.



WARRANTY

Product Warranty Agreement

Note* At any time during the 2 year warranty period a full refund will be offered due to faults with the product

1. Introduction

This warranty ("Warranty") is provided by Caraglass Ltd T/A Zeeko ("the Company") to all schools ("the School(s)") that purchase mobile phone security pouches and unlocking devices ("the Products") from the Company. This Warranty outlines the terms and conditions under which the Company guarantees the quality, performance, and delivery of its Products.

2. Warranty Coverage

The Company warrants that all Products supplied to Schools will:

- Be free from material defects in workmanship and materials for a period of two (2) years from the date of delivery.
- Conform to the specifications outlined in the purchase agreement.
- Be fit for the intended purpose.

3. Defective Goods Handling at Delivery

In the event that any Product is found to be defective upon delivery:

- The School must notify the Company in writing, identifying the defect.
- The Company will arrange for the defective Product to be collected within two (2) working days of notification at the Companies' cost.
- The Company will replace the defective Product or provide a full refund of the purchase price at no additional cost to the school. A new two-year warranty period will apply to the replaced Product.

4. Returns and Refund Policy

At any time during the warranty period the Company will accept returns and repair, replace or provide a full refund under the following conditions:

- The Product is found to be faulty or was incorrectly supplied.
- The Company will cover the cost of return shipping for faulty or incorrect Products.
- A new two-year warranty period will apply to the replaced Product.



In cases of School error, returns will be accepted subject to reasonable conditions agreed upon between the Company and the School.

- Where the return is agreed, there will be no cost to the school for return.

5. Exclusions

This Warranty does not cover:

- Damage resulting from misuse, abuse, or accidents.
- Normal wear and tear due to regular use.
- Modifications or repairs not authorized by the Company.

6. Limitation of Liability

The Company's liability under this Warranty is limited to the repair or replacement of defective Products or a refund of the purchase price. The Company is not liable for any indirect, incidental, or consequential damages arising from the use or inability to use the Products.

7. Claims Process

To make a warranty claim, Schools must:

- Provide proof of purchase.
- Submit a written claim detailing the defect to Caraglass Ltd T/A Zeeko.
- Cooperate with the Company to facilitate inspection, collection, and replacement of the product.





ZEEKO

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