

## TOMORROW'S ENTREPRENEURS

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**Teachers Notes** 

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# LESSON 6 – '9 Enterprise Building Blocks'



#### **Teacher Overview**

#### **Core concept:**

Working through Izzy's case study will help students to recognise the 9 enterprise building blocks for any enterprise.

#### Purpose:

For pupils to discuss and apply the 9 enterprise building blocks to an example pupils can reference themselves.

#### **Curriculum links:**

Subject: Geography

**Strand:** Human environments

Select appropriate materials, concepts and processes for particular tasks and applications; Apply
concepts and processes in a variety of contexts; Analyse problems and plan an approach to solving
them; Select and apply a variety of strategies to complete tasks and projects or solve problems;
Reflect upon and evaluate solutions to problems

#### **Cross-curricular approach:**

The lesson could be used in a cross curricular approach to teaching SPHE and English. The activity ties in with teaching the following subjects, strands and topics:

- SPHE: Myself and Others, Relating to others, Communicating.
- SPHE: Myself and the Wider World, Developing Citizenship, Living in the local community.
- SPHE: Myself, Self identity, Developing self-confidence.
- English: Oral Language, Communicating and Understanding.

#### Keywords used:

customers; customer benefit; channels; customer relationships; revenue streams; resources; activities; partnerships; costs.

#### Materials required for the lesson:

	Lesson software loaded on the computer.
	One presenter sheet per presenter (typically 2 presenters per lesson).
_	One group leader sheet per group leader (typically 8 group leaders per lesson)
	One classroom activity worksheet per pupil (typically 30 pupils per lesson).
_	One homework activity worksheet per pupil (typically 30 pupils per lesson).

#### Methodologies

Writing, presenting, analysing, discussing.

#### Before beginning the lesson:

- Load Lesson 1 on the Tomorrow's Entrepreneurs software. Check the lesson is displayed on the whiteboard.
- Confirm all the presenters have their materials ready and feel comfortable to proceed with the



- lesson plan.
- Ensure that the class has been divided into groups of 3 to 4 pupils. A typical class of 30 pupils will have 6 groups of 4 pupils and 2 groups of 3 pupils. Assign one group leader to each group, 8 group leaders in total.
- Remind the class of any rules you have for the lesson plan and classroom activities.

Phone	Key Message	Timing for 30 min class
1	There are <b>3 types of enterprises</b> : for profit company, social enterprise and charity	3 mins
1	There are 9 enterprise building blocks for any enterprise	5 mins
1	Customers are the people enterprises sell/ provide products/ services to	4 mins
2	Customers benefit when enterprises solve their problems or satisfy their needs	4 mins
3	Channels are how enterprises communicate and reach customers	4 mins
4	Customer relationships help to get, keep and grow customers	4 mins
5	Revenue streams are the cash an enterprise generates from customers	4 mins
6	<b>Resources</b> are things an enterprise must <u>have</u> to make its enterprise succeed	4 mins
7	Activities are things an enterprise must <u>do</u> to make its enterprise succeed	4 mins
8	<b>Partnerships</b> are the network of suppliers and partners that help the enterprise succeed	4 mins
9	Costs are the money spent to provide the customer's with products/ services	4 mins



#### **Presenter Sheets**

This lesson is about the different types of companies and the 9 enterprise building blocks that make up any enterprise. For example, a charity is a type of enterprise and one of it is business blocks are customers. Customers are the people companies sell products/ services to.

The lesson tells the story of Izzy who started a enterprise making and selling wheelchair wheel covers. Izzy used the 9 enterprise building blocks. The lesson shows how Izzy used the 9 enterprise building blocks.

The classroom activity has 9 questions for each pupil to detail an enterprise they know. Group activities discuss how pupils in the class are like Izzy; other ways for Izzy to start conversations, and; how to use technology to make customers aware of your product or service. For the homework activity each pupil discusses the 9 enterprise building blocks with their parents/ carers.

#### Here are the key messages:

- There are 3 types of enterprises: for profit company, social enterprise and charity.
- There are 9 enterprise building blocks for any enterprise.
- **Customers** are the people enterprises sell/ provide products/ services to.
- **Customers benefit** when enterprises solve their problems or satisfy their needs.
- **Channels** are how enterprises communicate and reach customers.
- Customer relationships help to get, keep and grow customers.
- Revenue streams are the cash an enterprise generates from customers.
- **Resources** are things an enterprise must have to make its enterprise succeed.
- Activities are things an enterprise must do to make its enterprise succeed.
- Partnerships are the network of suppliers and partners that help the enterprise succeed.
- Costs are the money spent to provide the customer's with products/ services.

**Presenters:** Read through each screen and think about what you might say for each screen. Remember, you are the storyteller.

**Reminder:** If you have any questions about the lesson make sure you ask your teacher beforehand. You can also practice at home by getting your friends and family to play the role of the pupils that you will be helping during the self-esteem lesson.



#### **PHONE 1: Meet Izzy**

**Presenters**: to yourself, **read** the "Instructions" box for each screen. **Fill in** the blanks in the "Read Out and Discuss" box. **Read** the completed text in the "Read Out and Discuss" box to the class. **Discuss** with the class, what is on the screen and the text you have read out.

Screen	Instructions	Read Out and Discuss
	Introduce Izzy Describe Izzy's primary school	Izzy is aged and she went to primary school in Izzy likes to
	Izzy loves playing basketball with her friends	Izzy and her friend —————
COMPANY SOCIAL ENTERPRISE CHARITY	Ask a pupil to read out the 3 different types of enterprise  Ask the class	Would someone like to?  What do you think about the different companies?
S Enterprise Building Blocks    Substitute   Substitute	Point to the 9 blocks on the screen and read them out  Explain every enterprise has these 9 blocks	Here are the 9 enterprise building blocks. Number 1 is  Number 2 is
	Explain what a customer is. Hint, check the key messages for the lesson	Customerssell products/ services to



#### **PHONE 2: Customer benefits**

Screen	Instructions	Read Out and Discuss
	Explain that Izzy liked decorating her wheelchair wheels for special occasions when she was younger	Izzy liked to
	Describe how Izzy's sister, Ailbhe, made colourful wheel covers for Izzy, for a college project	Ailbhe made in a college project
	Explain how the colourful wheels give Izzy confidence, start positive conversations about wheelchairs and act as a conversation starter	Izzy's wheels give her, start and act as
Customers benefit when enterprises solve their problems or satisfy their needs	Read the definition of a <b>customer</b> <b>benefit</b>	A customer benefit is
CLASSROOM GROUP ACTIVITY ONE	Ask the class to work in their pods  Ask the class for some of their answers	Now our group leaders are going to do classroom group activity 1 with you  What are some of your answers for: Q What is similar between Izzy and pupils in the class Q What other ways could Izzy start positive conversations?



#### **PHONE 3: Channels**

Screen	Instructions	Read Out and Discuss
	Explain how Izzy sells colourful wheelchair covers to customers all over the world	Izzy sells
	Describe how Izzy sells colourful wheelchair covers using her webpage	Izzy has a webpage to
Channels are how enterprises communicate and reach customers	Ask for a volunteer to read the text on the screen	Canvolunteer to
Does anybody know what channels lzzy's uses to sell her colourful wheel covers?	Ask the class, does anybody know what channels Izzy's uses to sell her colourful wheel covers	Does anybody know?



#### **PHONE 4: Customer relationships**

Screen	Instructions	Read Out and Discuss
Co O Co	Explain how Izzy reaches her customers using Instagram, she has 51,000 followers from all over the world	Izzy has customersto
Customer relationships help to get, keep and grow customers	Read the text on the screen to describe customer relationships	Customer relationships are
ASK THE CLASS What bustomer relationships does lzzy use?	Ask the class, can someone tell me what customer relationships does Izzy use?	What customers relationships ?



#### **PHONE 5: Revenue streams**

Screen	Instructions	Read Out and Discuss
	Explain how other wheelchair users who want colourful wheelchair covers save up and buy wheelchair covers from Izzy	Wheelchair users from Izzy
OTHER CASE.	Describe how customers use a credit card because they are all around the world and buy from Izzy's webpage	Customers use
Revenue streams are the cash an enterprise generates from customers	Read the text on the screen to describe a revenue stream	Revenue streams are
CLASSROOM ACTIVITY WORKSHEET ()	Make sure each pupil answers the questions When everyone is finished ask them to compare worksheets	Group leaders can you please hand out Can you answer the  In your groups, compare worksheets



#### **PHONE 6: Resources**

Screen	Instructions	Read Out and Discuss
T F	Explain how Izzy has to get someone to print the colourful wheelchair covers	lzzy getsto print
C C V	Explain how Izzy has to get someone to take pictures of the colourful wheelchair covers and put them on Instagram	Izzy also has to getto let people all around the world know they make colourful wheelchair covers.
Resources are things an enterprise must have to make its enterprise succeed	Read the text on the screen to describe an <b>enterprise</b> resource	Resources are things
Can anybody think of a better way for Izzy to make and sell her colourful wheel covers, and why this is a better way?	Ask the class, can anybody think of a better way for Izzy to make and sell her colourful wheel covers, and why this is a better way?	Can anybody think of a better way for Izzy to?  Why is this a better way?
C CLASSROOM GROUP ACTIVITY TWO (	Ask the class to work in their pods  Ask the class for some of their answers	Now are group leaders are going to do classroom group activity 2 with you  What are some of your answers for:  Q How could you use the Internet and a computer or smartphone to make people aware of your product or service?



#### **PHONE 7: Activities**

Screen	Instructions	Read Out and Discuss
	Describe how Izzy has an office and warehouse in Dublin where Izzy ships wheelchair covers all over the world	Izzy has
Activities are things an enterprise must do to make its enterprise succeed	Read the text on the screen to describe an <b>enterprise activity</b>	Activities are things
What activities does tzy use to sell wheelchair covers all around the world?	Ask the class, can anybody tell me what activities does Izzy use to sell wheelchair covers all around the world?	What activities does Izzy use to the world?



#### **PHONE 8: Partnerships**

Screen	Instructions	Read Out and Discuss
122/15 X Boulds  In resident to the control of the	Explain how Izzy works with different designers to design the colourful wheelchair wheel covers and Izzy has a partnership with Barbie to help with designing	Izzy works with  She has a partnership with Barbie to
Partnerships are the network of suppliers and partners that help the enterprise succeed	Read the text on the screen to describe an enterprise partnership	Partnerships are
What other people might Izzy know who help her to provide her colourful wheelchair covers to customers?	Ask the class, can anybody tell me the other people Izzy might know who help her to provide her colourful wheelchair covers to customers?	Who else helps Izzy to make, and her colourful wheelchair covers around the world?



#### **PHONE 9: Costs**

Screen	Instructions	Read Out and Discuss
	Explain that Izzy has to pay the person to print the colourful wheelchair covers and has to pay someone to take pictures for Instagram	Izzy has to  She also pays for
Costs are the money spent to provide the customar's with products/ services	Read the text on the screen to describe a cost	Costs are
ASK THE CLASS What other costs might Izzy have?	Ask the class, can anybody tell me what other costs Izzy might have?	What other costs might Izzy have?



PHONE 10: Recap and homework activity

Screen	Instructions	Read Out and Discuss
Recap What did you learn?	Find out what the class learned  Tell the class what you think is important from the lesson	Can anyone tell me one thing they learned today?  I think it is really important to
Take home activity.  Using the sheet forms, complete it with a parent or guarden and make size they sign it.	Ask the group leaders to hand out the homework activity worksheet	Group leaders, can you please



#### **Group Leader Sheets**

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The lesson tells the story of Izzy who started a enterprise making and selling wheelchair wheel covers. Izzy used the 9 enterprise building blocks. The lesson shows how Izzy used the 9 enterprise building blocks.

The classroom activity has 9 questions for each pupil to detail an enterprise they know. Group activities discuss how pupils in the class are like Izzy; other ways for Izzy to start conversations, and; how to use technology to make customers aware of your product or service. For the homework activity each pupil discusses the 9 enterprise building blocks with their parents/ carers.

#### Here are the key messages:

- There are 3 types of enterprises: for profit company, social enterprise and charity.
- There are 9 enterprise building blocks for any enterprise.
- **Customers** are the people enterprises sell/ provide products/ services to.
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- Activities are things an enterprise must do to make its enterprise succeed.
- Partnerships are the network of suppliers and partners that help the enterprise succeed.
- Costs are the money spent to provide the customer's with products/ services.

**Group Leaders:** Read through your group activity sheets. Think about what kind of answers people might give and what questions you could ask to get everyone thinking.

**Reminder:** If you have any questions about the lesson make sure you ask your teacher beforehand. You can also practice at home by getting your friends and family to play the role of the pupils that you will be helping during the self-esteem lesson.



### Classroom group activity for 9 enterprise building blocks

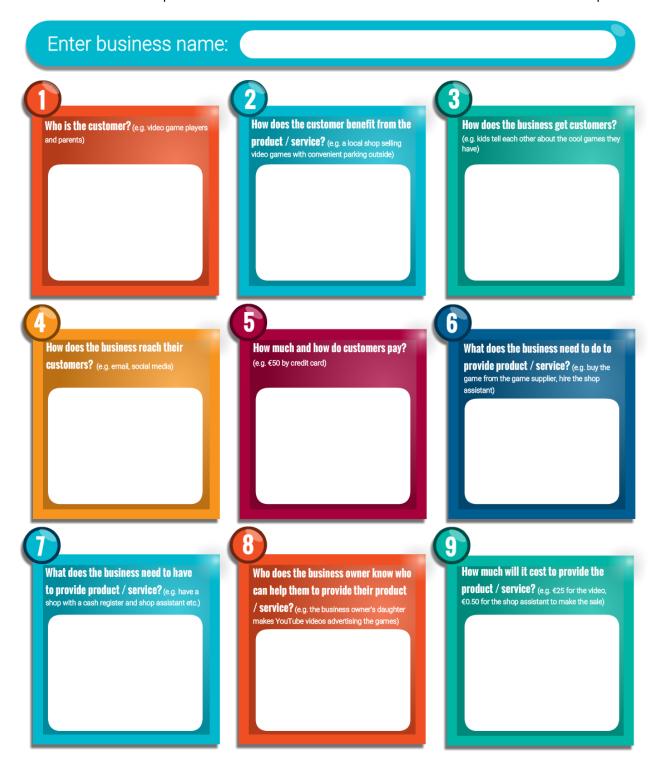
# Classroom group activity 1: READ: When Izzy was young she started covering her wheelchair wheels with stickers. The colourful wheels gave Izzy confidence, helped positive conversations about wheel chairs and acted as a conversation starter. ASK: Q What is similar between Izzy and pupils in our class? Q Izzy had a problem when she was younger, she wanted to start positive conversations about wheelchairs, so she put stickers on the wheels to start the conversations. What other ways could Izzy start positive conversations? ANY OTHER QUESTIONS

# Classroom group activity 2: READ: Izzy sells her colourful wheelchair covers all over the world. Izzy uses her Instagram account to make people around the world aware that she makes and sells colourful wheelchair covers. ASK: Q If you had an enterprise how could you use the Internet and a computer or smartphone to make people aware of your product or service? ANY OTHER QUESTIONS



## Classroom activity worksheet for 9 enterprise building blocks

Think of a enterprise you know. Some ideas you might use could be a video game shop, a local shop or a restaurant. Answer the questions below to understand how each answer contributes to the enterprise





## Homework activity worksheet for 9 enterprise building blocks

#### Homework activity worksheet for 9 enterprise building blocks There are 9 enterprise building blocks for any enterprise. Each of the 9 blocks helps to make the product a customer will buy/ use. Using what you learned about the 9 enterprise building blocks for any enterprise, explain to a parent/guardian what 1 or 2 of the building blocks are. Discuss: The questions below together: Q Pick one enterprise building block that Izzy used and explain it to your parent/guardian Q Can you and your family suggest one improvement to Izzy's enterprise, or something that Izzy should think about? Q For this enterprise building block and your enterprise idea what would you do and why would you do this? **Customers benefit** Channels are how communicate and reach customers Activities are Costs are the money things an things an network of supplier spent to provide th enterorise enterprise must enterprise must do to make its have to make its Parent/Gaurdian signature



#### Poster - 9 enterprise building blocks



